

2022 Cognizant Virtual Healthcare Conference Session Listing

Monday, June 13, 2022

Session Name	Session Start Date/Time	Description	Interest Area(s)
Care solutions general session: vision and strategies transforming your business	3:30 PM	Join us as we explore visions and strategies for CareAdvance™, TriZetto® Touchless Authorization Processing (TTAP) and the TriZetto® Value-Based Benefits (VBB) solution. Learn how the adoption of new technologies and product enhancements are expanding automation, integration, extensibility and end-user productivity. Discover how you can leverage these capabilities in your business operations and improving the quality of care.	Care Management Solutions, TriZetto® Touchless Authorization Processing (TTAP), TriZetto® Value-Based Benefits (VBB) Solution
Facets® general session	3:30 PM	Leaders from the Facets® team and the TriZetto Customer Group will kick off the Facets® conference session offerings. This general session will provide updates on some of the exciting advances in Facets®, including web Facets®, cloud and many other capabilities. Sue Hansen, President of the TriZetto Customer Group, will provide an update on TCG value and Facets leaders will provide a preview of topics covered in the Cognizant Virtual Healthcare Conference.	TriZetto® Facets®
Government and quality solutions general session	3:30 PM	Please join us for the opening session and strategy review for the TriZetto Elements® and TriZetto® ClaimSphere® products. Government programs is an area that continues to expand, so we will share market forces which drive our product strategy to meet business outcomes and achieve client satisfaction.	Government & Quality Solutions
QicLink™ general session	3:30 PM	Get a head start on your conference experience by joining us for this QicLink™ general session, specifically designed to update you on all things QicLink™. We'll introduce our newest clients and present the key achievements over the past year. In addition, the QicLink™ and ClaimsExchange management teams will bring you up to speed on the major accomplishments in the product, support, development, QA and consulting areas. We will provide an overview of what to expect out of this year's virtual conference and highlight what is happening in the QicLink™ and ClaimsExchange products, community, User Group and more!	ClaimsExchange®, Product Support, Consulting, Strategy & Optimization, TriZetto® QicLink™
QNXT™ general session	3:30 PM	QNXT™ and the Q-Users leaders will kick off the healthcare conference for QNXT™ customers. The general session will provide updates on some of the exciting advances in QNXT™ including myQNXT, Cloud optimization, Open Access, and many other capabilities. We will also preview other sessions so you can get the most out of your conference experience.	TriZetto® QNXT™
TriZetto® Connected Health Solutions general session	3:30 PM	Learn about the TriZetto® Connected Health Solutions, our Engage and Interoperability solution roadmaps and vision for consumer engagement, as well as the strategy for how we are growing TriZetto's SaaS solution capabilities.	TriZetto® Connected Health Solutions
Tuesday, June 14, 2022			
ClaimsExchange® as your automated re- pricing service (option 1)	12:15 PM	This session will introduce the core-agnostic TriZetto® ClaimsExchange automated claims re-pricing engine, showing how we can streamline your re-pricing processes, save time and reduce costs. Meet our team of re-pricing solution experts and let them explain how the service can save you by supporting your QicLink™, QNXT™, Facets® and NetworX™ Suite re-pricing needs.	ClaimsExchange®, Digital Operations, TriZetto® QicLink™, TriZetto® QNXT™
Digital transformation: government and quality solutions	12:15 PM	Join this session to learn more about how TriZetto Elements® and TriZetto® ClaimSphere® are using technology to provide cutting-edge solutions for government programs. Discussion will focus on technology advancement, management of security and audit, how to reduce total cost of ownership (TCO), improving performance when needed the most and getting access to your data for better business outcomes.	Government & Quality Solutions
Facets® roadmap	12:15 PM	Be a part of the exciting future of Facets®. This session will outline our strategic plans to meet your business and technology needs, including web applications advancements, the introduction of important market capability and enhancements to the user experience. We will discuss planned features that will help you advance digital initiatives, gain business and optimize your business processes.	TriZetto® Facets®
Genius bar: Facets® product support	12:15 PM	Join our product support team for an interactive session that will enhance your ability to navigate and troubleshoot your top issues and concerns. We will guide you through resolution of issues brought to the session as well as some submitted through our community portal. You won't want to miss this one!	TriZetto® Facets®, Product Support, Consulting, Strategy & Optimization

International healthcare	12:15 PM	Healthcare has undergone tremendous change globally due to the pandemic. In this session, we will examine the predominant healthcare models around the globe and how it compares with healthcare in the United States. What strategies could payers and providers adopt to gain entry into international markets? What capabilities are required? What is Cognizant doing in terms of its products and services to support our clients international growth/expansion?	Cognizant Consulting, Industry Perspectives, International Healthcare
Medicare and Medicaid expansion: long-term revenue gains and improved member health outcomes	12:15 PM	Medicare Star Ratings remain an important revenue opportunity for payers as government spending and membership are poised for significant growth through 2030. As CMS shifts quality benchmarks, strategic decisioning around how to capture and reinvest quality- based payments is critical to sustaining long-term revenue gains and improved member health outcomes.	Cognizant Consulting, Government & Quality Solutions
NetworX Modeler® best practices	12:15 PM	In this session, we will review of some of the challenging configuration scenarios in TriZetto® NetworX Modeler® and how to handle them. Discussion will focus on rate sheet configuration scenarios, best practices and examples of unique ways to use qualifiers and calculations. We will also discuss how to make the most out of your NetworX Modeler® Analytics.	Product Support, Consulting, Strategy & Optimization, TriZetto® NetworX Suite®
Next-level automation with HPA	12:15 PM	Maybe you've been automating processes for years, or you're just getting started. Either way, you have an opportunity to increase the impact of automation and deliver more value – lower TCO, higher ROI – and more accurate process outcomes to reduce administrative rework and costs. During this session, the HPA healthcare experts will guide you through our Automation Assessment to help you: Identify operation processes ripe for automation Seamlessly upgrade your core platform and RPA solutions Utilize best practices for expanding your automation initiative and its impact on your bottom line Regardless of your core platform, our automation and healthcare experts will guide you through a strategic assessment to identify where your automation opportunities lie and how you can deliver positive results to the bottom line.	TriZetto® Facets®, TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, TriZetto® QNXT™, TriZetto® Robotic Process Automation—Powered by HPA (TriZetto® RPA)
Operating government lines of business on QNXT™: a client panel discussion	12:15 PM	Learn tips, tricks, challenges and successes from your client peers in this informative discussion on how to configure, operate and mature government lines of business on QNXT™.	Client Success, TriZetto® QNXT™
Overcome today's care management challenges through updated processes and automation	12:15 PM	Learn how making some simple changes can optimize the CareAdvance® user experience and understand how the latest CareAdvance automation features can assist with your business operations. Discover how you can incorporate these CCA processes and automations into your care management workflows.	Care Management Solutions
QicLink™ roadmap: a journey through the enhancements and updates	12:15 PM	What's new in QicLink™? Attend this session to learn about the exciting new enhancements and features added to QicLink™. Join us on a journey of the new functionality, the QicLink release version in which each new feature is available and a sneak peek of some new enhancements. You won't want to miss this session!	Product Support, Consulting, Strategy & Optimization, TriZetto® QicLink™, Regulatory Priorities
The mindset shift from project to product: why change and why now?	12:15 PM	Healthcare companies are shifting from a project approach to a product mindset. Find out what this shift entails for your organization, and learn what changes-cultural, organizational, process-wide and technological- you need to undertake to successfully make the transition. In this session, we will discuss the business case for making this shift and some experiences of other companies who have made or are in the process of making this shift-all in an effort to help you understand the value and best approach to transition successfully.	Cognizant Consulting, Industry Perspectives, Product Support, Consulting, Strategy & Optimization
TriZetto® product portfolio strategy updates	12:15 PM	This presentation will provide a high-level overview of TriZetto® product portfolio strategy, as well as a more detailed overview of significant ongoing initiatives impacting products across the portfolio.	Product Support, Consulting, Strategy & Optimization
TriZetto® University Subscriptions: your season pass to product training	12:15 PM	Do you have TriZetto® University Subscriptions? If not, come find out how you can benefit from our most flexible learning offering yet. With access to a full schedule of live instructor training, self-paced learning modules and other tools, you have everything you need to "level up" your skills in all your TriZetto products: Facets®, QNXT™, NetworX, Elements, CareAdvance® and more!	TriZetto® Facets®, government & Quality Solutions, Learning Services, TriZetto® NetworX Suite®, TriZetto® QNXT™
Unraveling the complexities of revenue recovery	12:15 PM	Join us for an informative session focusing on underpayment and denial recovery opportunities to increase your revenue. We will discuss our robust revenue recovery program in which we will demonstrate how our proprietary technology contains all data elements to automate the identification of disputed payer payments. Our platform encompasses payer-specific edits, provides essential business insights to identify root causes and work queue efficiencies. The combination of technology, process and people orchestrates collaboration to minimize denials, automate payer reconsiderations and reduce administrative burdens. In addition, we will discuss best practices to foster effective meetings focusing on payment trends and initiatives to recover at risk revenue.	Payer-Provider Collaboration, Providers & Health Systems, Revenue Cycle Management

What's new and coming in NetworX?	12:15 PM	Explore the newest features in the NetworX suite and learn what is upcoming in the next year. Discussion topics will include enhancements focused on NetworX User Group requests, payment reform, enabling new markets, administrative efficiency and technology.	TriZetto® NetworX Suite®
Applying advanced technology (machine learning & serverless compute) to business	1:30 PM	The session unearths various scenarios where critical business needs are addressed by applying advanced technologies. See how advanced technologies like machine learning, natural language processing, serverless compute and advanced ML OPS can be used to answer some of your most difficult business questions. The session also addresses how descriptive, predictive, and cognitive analytics are used in coordination with the new technologies available to healthcare payers.	Technology, Architecture & IT Services and Consulting
ClaimsExchange® as your automated re-pricing service (option 2)	1:30 PM	This session will introduce the core-agnostic TriZetto® ClaimsExchange automated claims re-pricing engine, showing how we can streamline your re-pricing processes, save time and reduce costs. Meet our team of re-pricing solution experts and let them explain how the service can save you by supporting your QicLink™, QNXT™, Facets® and NetworX™ Suite re-pricing needs.	ClaimsExchange®, TriZetto® QicLink™, TriZetto® QNXT™
Collaborating to improve the end-to-end digital health experience for consumers	1:30 PM	Digital health merges healthcare administrative and care delivery functions in a virtual manner. This essentially means that organizations need to think in terms of their broader ecosystems, not just about their own enterprises. When spanning multiple enterprises, clinical data and processes need dedicated attention and structured operating models to ensure that the processes are well coordinated and data is used in a consistent manner- all while reducing operational risk. This session will present an integrated clinical operating model that will allow payers and providers to collaborate in order to facilitate an end-to-end digital health experience for consumers.	Cognizant Consulting, Industry Perspectives, Payer-Provider Collaboration
Driving reduction of utilization management costs with TTAP	1:30 PM	Join us as we explore the TriZetto® Touchless Authorization Processing (TTAP) solution. Discover how touchless utilization management automation can increase efficiencies and reduce costs, and learn about our productized integrations with QNXT™ and other planned core integrations.	TriZetto® QNXT™, TriZetto® Touchless Authorization Processing (TTAP)
Leveraging the TriZetto® Security Management Tool to maintain consistency of Facets® profiles - GEHA	1:30 PM	This session, presented by Government Employees Health Association, will focus on actual implemented approaches using the Security Management Tool to centralize the management of Facets® profiles and user provisioning. If you want a better way to manage Facets® profiles, this presentation is built for you.	Client Success, TriZetto® Facets®, TriZetto® Optimization Software Products, Strategy & Optimization, Product Support, Consulting, Technology, Architecture & IT Services and Consulting
Making cost estimation work for your members	1:30 PM	There are less than 6 months before health plans will need to provide members with a web-based, self-service tool to meet the Transparency in Coverage and Price Comparison requirements. Are you ready? Hear from our leaders how to use TriZetto®'s Engage Cost Estimator solution to identify and make available the 500 (and beyond) procedure code/ treatments for self-service out-of-pocket estimations, as well as strategies to go beyond compliance for your members.	TriZetto® Connected Health Solutions
NetworX value-based payment solutions: moving from retrospective to prospective	1:30 PM	Are you ready to increase quality, reduce medical costs and enhance patient experience? Learn more about products that offer an end-to-end solution for bundled payments and value-based contracts. Join us as we discuss the future of bundled payment programs' shift from retrospective to prospective.	TriZetto® NetworX Suite®
No Surprises Act— best practices for providers	1:30 PM	The recently enacted No Surprises Act protects patients from surprise medical bills, and represents one of the more complex pieces of legislation since the ACA. Patients, providers and patients are all impacted with the various rules – which are still in flux. In this session, hear from industry expert Jonathan Wiik, of nThrive who will outline the regulations, their impact on the market, and highlight best practices for compliance.	Providers & Health Systems, Patient Engagement, Revenue Cycle Management
Optimize resource management across the health system to improve workforce and patient satisfaction	1:30 PM	The last two years have forced hospitals and health systems to re-think how to manage and schedule resources. Staff and provider resignations, and burnout are at an all-time high, and patient expectations have shifted as well. Re-thinking the way resources and scheduling is orchestrated can create greater efficiencies, improve provider and staff satisfaction, improve care and create happier patients.	Cognizant Consulting, Industry Perspectives, Providers & Health Systems, Patient Engagement
QicLink™ API technical discussion (with Pequot Health Care contributing)	1:30 PM	Join us for an interactive session with our QicLink™ architect and the API development team. Discussion will include current status and direction of QicLink APIs (Application Programming Interface), architecture, infrastructure and categories of APIs. Bring your questions for open discussion. QicLink client Pequot Health Care will contribute to this session based on input from the QicLink User Group API Subcommittee.	Client Success, Technology, Architecture & IT Services and Consulting, TriZetto® QicLink™
QNXT™ Open Access: seamless integration with applications	1:30 PM	Connect with us to learn how Open Access can boost your digital automation strategy by simplifying integrations using out-of-the-box APIs. We will also provide an introduction to our real-time eligibility management solution.	TriZetto® QNXT™

Re-thinking end-user training: positioning your organization for success	1:30 PM	Discover how to develop a comprehensive and robust end-user training program that will put your organization on a path to success. As organizations pivot, it is essential for comprehensive end-user training programs to take into consideration the needs of all impacted stakeholders to ensure effective outcomes are achieved. After attending this session, leaders will be able to position their organizations for success by leveraging end-user training best practices throughout the transformation process.	Learning Services
The evolving regulatory landscape: priorities, trends and predictions	1:30 PM	During this breakout session we will explore the ever-changing regulatory landscape, and level set on our industry's major upcoming regulatory obligations and challenges. We will also make some predictions about what is coming our way.	Regulatory Priorities
TriZetto Elements®: simplifying Medicare enrollment	1:30 PM	Please join us for an informative session focusing on recent and planned changes to TriZetto® Enrollment Administration Manager that will advance your digital transformation journey as well as maximize the value and reduce total cost of ownership of your Medicare enrollment solution. We will also review recent regulatory changes and share preparations we have made to allow your enrollment team to have a seamless Open Enrollment again this year.	Government & Quality Solutions
TriZetto Hosting Services update with Blue Cross Blue Shield of Rhode Island	1:30 PM	The team will provide a short review of our most recent as well as upcoming technology innovations on behalf of our hosted clients. This will be followed by a client testimonial from Blue Cross Blue Shield of Rhode Island around their experience on shifting to hosted Facets® on Azure!	Client Success, TriZetto® Facets®, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting
TriZetto® Connected Interoperability Solution state of the state	1:30 PM	Dig into the latest updates for the TriZetto® Connected Interoperability Solution roadmap and how we will continue to deliver against regulatory and innovation opportunities.	TriZetto® Connected Health Solutions
Watch TriZetto® Product Support's Bionic Agent in action	1:30 PM	With a revamped user experience, learn how Bionic Agent is our first respondent for detecting post-installation, product configuration and upgrade issues. Get acquainted with the new user experience, product checks, reporting, batch analysis and advanced diagnostic capabilities. Experience Bionic Agent and Bionic Community coming together to provide your IT administrators with possible solutions and relevant articles using the reimagined "submit issue" functionality.	Government & Quality Solutions, TriZetto® NetworX Suite®, Product Support, Consulting, Strategy & Optimization, TriZetto® QNX™
Web Facets®	1:30 PM	Join this session to learn about web Facets® and the advances made to move Facets® toward a thin client solution. Discussion will focus on various applications, including member, claims and billing as well as many configuration applications. We will show you how these changes are designed to advance the user experience and increase efficiency and productivity. We will also discuss the plans for Facets® classic applications.	TriZetto® Facets®
Developing a connector solution in real-time (part I)	3:00 PM	Want to see how quickly we go from idea to reality with connectors on our TriZetto® Digital Platform? Join Cyd Roberts, Engage Product Manager and Matt Giovanizzi, SaaS Delivery, to workshop a new consumer solution that lines up with our TriZetto® Connected Health Solutions in real-time! This is a two-part session.	TriZetto® Connected Interoperability Solution
Enabling business in the digital era	3:00 PM	This session will cover the data streaming, API integration, cloud native integrations and batch integration of TriZetto® core platforms with internal/external applications, and system integration/enterprise architecture service offerings from Healthcare Product Consulting.	Cognizant® Healthcare Business Process-as-a-Service (BPaaS) solution
Enhancing the success of CareAdvance® users through new technical features	3:00 PM	Join us as we share how to increase user's success with the latest technical enhancements. Learn how these advancements improve the care management of your membership. Discover a path to incorporate these valuable technologies today.	Care Management Solutions
Facets® configuration, data management and the cloud	3:00 PM	The world looks a bit different from the cloud-and if you are headed there, you are doing so because you like the view. Hear how the TriZetto® Facets® Configuration Migration Utility is changing to adapt to the cloud deployment model. This session will include a case study and roadmap of the product's evolution to meet the demands of an automation- driven architecture.	Digital Operations, TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting
Facets® G6	3:00 PM	Join this session to learn how Facets® is taking advantage of new technologies to advance the system and provide a platform capable of supporting the system as computing moves to the cloud. We will discuss our move to Facets® in the browser and the advances we have made with cloud computing, containers, AI and machine learning as it applies to Facets® Insights as well as Facets® Open Access.	TriZetto® Facets®
HL7 Da Vinci project overview	3:00 PM	Join us for an overview of the HL7 Da Vinci project. In this session we will provide an update on Da Vinci's priorities and the work they are doing to accelerate the adoption of HL7 Fast Healthcare Interoperability Resources (HL7® FHIR®) as the standard to support and integrate value-based care (VBC) data exchange across communities.	Industry Perspectives

Improve operational efficiencies in the provider contracting lifecycle using NetworX Modeler®	3:00 PM	Join this session to discover how NetworX Modeler® and NetworX Modeler® Analytics can bring speed and precision to the provider contracting lifecycle. NetworX Modeler® provides an environment where you can build contracts, model the terms, price against historical claims data and then deploy to production. We will also explore the additional benefits that NetworX Modeler® offers by using it in tandem with NetworX Pricer®. You will learn how to increase operational efficiency, reduce redundancy and increase pricing accuracy.	TriZetto® NetworX Suite®
Improve TriZetto® application testing with (CAFFe360) test automation utility	3:00 PM	Learn how the CAFFe360 Test Automation Framework can help lower the cost of delivery, reduce testing durations and increase the quality of your TriZetto implementations and upgrades. During this discussion, we will review various CAFFe360 modules and how they can be leveraged to test the TriZetto product stack, including modules for Facets®/QNXT™, NetworX and Benefits Suite.	TriZetto® Facets®, TriZetto® NetworX Suite®, Technology, Architecture & IT Services and Consulting, TriZetto® QNXT™
Payer-provider coordination & collaboration for seamless revenue cycle management client-led session	3:00 PM	Administrative friction contributes to a significant share of wasteful spending in healthcare. It is estimated that we spend an estimated \$500Bn on administrative costs (include medical billing and claims processing) per year. Optimizing revenue cycle value chain and real-time processing of authorizations claims, and payments can significantly reduce these costs. In this session, hear how Intermountain and SelectHealth is providing retail-like consumer experience to their members and providers and reducing the costs by Facets® real-time claim processing services.	Client Success, Cognizant Consulting, Payer-Provider Collaboration, Providers & Health Systems, Revenue Cycle Management
QicLink™: regulatory alphabet soup	3:00 PM	Regulatory alphabet soup never looked so good...CAA, TiC, NSA, NSB, QPA, AEOB, MRF, GFE, IDR, PHS, ACA, OON, INN. Join the QicLink™ team as we navigate through the regulatory rules and discuss the changes being made to the QicLink™ core product. Identify how each of the rules generate a change to QicLink™ as we know it, then match the acronym to the enhancement and understand its use. Follow along on the 'A thru Z' ride regarding the impact on the industry and on the TriZetto® product solutions.	Product Support, Consulting, Strategy & Optimization, TriZetto® QicLink™, Regulatory Priorities
QNXT™ Workflow Engine: increased automation and success, in partnership with Cox HealthPlans	3:00 PM	In this session we will review recent enhancements to the Workflow Engine integrations across the QNXT™ suite of workflow solutions – claims, utilization management, appeals and grievances. We'll hear from Cox Health Plans, who has used new features to meet organizational goals, as well as leveraging automation robots from HPA, that directly improve things like claim adjudication through-put and end-user productivity. We'll close with a preview of the overall workflow and RPA, powered by HPA roadmap.	Client Success, TriZetto® QNXT™, TriZetto® Robotic Process Automation—Powered by HPA (TriZetto® RPA)
TriZetto Elements®: accelerating end-to-end Medicare enrollments	3:00 PM	Please join us for an exciting session where we take you on a journey through our strategy that enables a seamless end-to-end enrollment process, from eligibility verification leveraging CMS APIs, to a modern event-based integration solution with the core systems.	Government & Quality Solutions
What's next for payer-provider collaboration?	3:00 PM	Payers are increasingly adopting new tactics to effectively engage with providers in order to deliver better patient outcomes. These tactics are focused on: 1) empowering providers with greater access to data and insights on their patients so that they can better serve those patients; 2) new channels of engagements to reimagine the provider experience and engagement with a goal to maximize provider revenues and reduce bad debt; 3) value-based models. In this session, we will discuss what we are observing in the market, with regards to these three strategies, and give examples of how we are helping clients in this space.	Cognizant Consulting, Industry Perspectives, Payer-Provider Collaboration
Why your PDM platform transformation is destined to fail and why you should attempt it anyway	3:00 PM	Provider data costs the healthcare industry ~\$2.8Bn per year due to regulatory changes, inefficiencies, errors and continually rising maintenance costs. Acquisitions, mergers and payer-provider convergence are some of the driving forces compounding the regulatory requirements for maintaining provider data accuracy. How can you avoid a 10% drop in revenue or a reduction in your Star Ratings score due to your transformation? These topics and more will be covered in this session.	Cognizant Consulting, Industry Perspectives, Payer-Provider Collaboration, Providers & Health Systems
Wednesday, June 15, 2022			
Advances in digital pharmacy and the associated patient journey	12:15 PM	During the COVID-19 pandemic, many-if not most- U.S. households made the shift to online grocery shopping and delivery because of convenience. However, we are not seeing the same trend with pharmacy. According to Drug Channels Institute, from 2010 to 2020, the mail order pharmacy rate of 30-day prescriptions shrank by 22%. Seeing the opportunity presented by the COVID-19 pandemic, several venture capital-funded digital pharmacies sprung up over the last few years. These digital pharmacies differentiate themselves through better experience, transparent pricing and improved outcomes. This session will explore the advances in digital pharmacy and the associated patient journey. We will look at the current players, technologies involved and impacts to pharmacy benefit utilization, the patient-pharmacist relationship and access to care.	Cognizant Consulting, Industry Perspectives, Payer-Provider Collaboration

Capitation and value-based reimbursement (VBR) synergies	12:15 PM	Join this interactive session to discuss digital services and focus areas to improve the outcomes using TriZetto core products.	TriZetto® Facets®, Product Support, Consulting, Strategy & Optimization
ClaimsExchange® as your automated re-pricing service (option 3)	12:15 PM	This session will introduce the core-agnostic TriZetto® ClaimsExchange automated claims re-pricing engine, showing how we can streamline your re-pricing processes, save time and reduce costs. Meet our team of re-pricing solution experts and let them explain how the service can save you by supporting your QicLink™, QNXT™, Facets® and NetworX™ Suite re-pricing needs.	ClaimsExchange®, TriZetto® QicLink™, TriZetto® QNXT™
Expanding and scaling bundled payment contracts with BCBS of North Carolina and Premera Blue Cross	12:15 PM	Join this engaging discussion with industry leaders on incorporating and scaling bundled payment contracts. Blue Cross Blue Shield of North Carolina and Premera Blue Cross will share their experiences, successes, discoveries, cautionary tales and plans for the future.	Client Success, TriZetto® NetworX Suite®
Health Plans: preventing leakage and boosting member loyalty	12:15 PM	In this session we will demonstrate the benefits of social security disability programs that help the disabled member population to enroll in safety net programs. Plans can reap the benefits of increased Net Promoter Scores, cost savings and revenue uplift.	Care Management Solutions, TriZetto® Facets®, Government & Quality Solutions, TriZetto® QNXT™
HL7 Da Vinci: prior authorization and patient cost transparency use cases	12:15 PM	During this informative session, we will dive into Da Vinci prior authorization and patient cost transparency use case work that may be named in future regulations. Attendees will walk away with key insights on the current status, scope, priorities, milestones and challenges.	Industry Perspectives, Interoperability, Regulatory Priorities
How will interoperability, price transparency and the No Surprises Act reshape healthcare?	12:15 PM	How will the government's broad-sweeping regulatory agenda affect payers, payviders, health systems, vendors, other players and even outsiders who want to disrupt the industry? In this session, we'll take a look at the threats and opportunities brought forth by the regulations across each industry segment and discuss some of the initiatives you may want to embark upon to take advantage of the change and heighten the relevance of your organization.	Cognizant Consulting, Industry Perspectives, Interoperability, Regulatory Priorities
Moving toward a DevOps approach of test data management	12:15 PM	It's time to reverse your thinking about test data to support your non-production environments. Stop the "dump and load" from production and start creating data to meet testing needs. Do so with a just-in-time creation approach and a rinse-and-repeat lifecycle - PHI free.	TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting
One step at a time: managing change through business process documentation	12:15 PM	We get it - change is hard. It is even harder when your business process documentation is out of date! In this session, we will review common pain points, share industry best practices and explore how business process documentation helps manage change by driving user adoption of the latest product features and enhancements.	Learning Services
QicLink™ letters: simplified process & modern output, with client Missoula County Employee Benefits	12:15 PM	Are you using QicLink™ for your business letters today? Do you need more formatting flexibility in setting up letters and want a facelift for your correspondence? Join this informative session for a live demo of the new Claim Letters Modernization feature and the integration with the TriZetto Communication System (TCS). In this session, you will learn about template building and formatting capabilities in TCS and the new QicLink™ Claims Letters user workflow to generate modern letter output. We will also review the new batch scheduling process that eliminates manual intervention for letter printing. In addition, QicLink™ client, Missoula County Employee Benefits, will contribute to this session based on their experience with the recent installation of the TCS/QicLink Letters integration. And last but not least, you will be given a sneak peek into the next phase of letters modernization and you can tell us what you would like to see in the phases to come.	Client Success, Product Support, Consulting, Strategy & Optimization, TriZetto® QicLink™
QNXT™ optimized for the cloud in partnership with Molina	12:15 PM	Join us for an update on QNXT's performance benchmark on Azure for 20 million members, recent enhancements to MRE and an update on how Molina is able to scale on cloud to support business growth.	Client Success, TriZetto® QNXT™
The Great Resignation and health plans: doing more with less	12:15 PM	The COVID-19 pandemic has challenged health plans in a variety of ways. The Great Resignation, for example, has been especially difficult for operations and IT leaders responsible for managing armies of staff supporting call centers, claims processing, enrollment, billing, clinical programs and IT platforms. To solve the challenges brought forth by The Great Resignation and other pandemic-related issues, health plan leaders need to deliver more efficient organizational performance, enabling a reduction in operating costs. Join this session to discover areas on which you can focus your efforts to improve operating costs.	Cognizant Consulting, Digital Operations, Industry Perspectives
TriZetto Elements®: leap into revenue growth with encounter data submissions	12:15 PM	Please join for a discussion focusing on the importance of encounter submissions and the role risk score prioritization for errors and workflow management capabilities play to drive efficiencies for revenue growth. Additionally, learn more about TriZetto® Encounter Data Manager's (EDM) plan to provide rules-based libraries to support Medicaid submissions, and a review of recently delivered key enhancements.	Government & Quality Solutions
TriZetto's SaaS roadmap: to infinity and beyond	12:15 PM	As we expand the solutions delivered on our SaaS platform, learn how TriZetto is positioning those new products and operational capabilities to successfully support your business needs.	TriZetto® Connected Health Solutions

TTAP together with QNXT™ and CareAdvance™ embedded integration: an end- to-end solution	12:15 PM	Join us for an end-to-end workflow demonstration of TTAP with QNXT™ CareAdvance™ embedded integration. Learn how they work together to improve your total care management experience. Discover how your plan can reduce costs and increase efficiencies with these productized integrated solutions.	Care Management Solutions, TriZetto® QNXT™, TriZetto® Touchless Authorization Processing (TTAP)
Voice of the digital consumer: research insights to shape experience strategies in 2021 and beyond	12:15 PM	As the shift toward value-based care continues, delivering consumer-centered care has emerged as a leading strategic objective for healthcare organizations. Investments in telehealth, mobility and remote patient monitoring are expanding. In addition, there is an increasing need for speed, "touchless" claims and reimbursement optimization-all while improving consumer financial responsibility and accountability. This session will share insights from our exclusive research with Horses for Sources (HFS) on consumer preferences for digital; how these preferences have been impacted by the COVID-19 pandemic and key considerations to keep in mind as you prioritize future investments.	Cognizant Consulting, Industry Perspectives
What's new in Facets®?	12:15 PM	Learn about the latest and greatest features released over the past year. From enhancements to meet regulatory compliance to user efficiency enablers, Facets® continues to evolve with your business needs.	TriZetto® Facets®
Why the human touch is still important in a digital patient engagement strategy	12:15 PM	Effective discharge planning remains a challenge for most hospitals, impacting their reputation, brand loyalty, satisfaction, and bottom line. Re-thinking the discharge process, starting with check-in and coordinating a human and digital touch through post-discharge can allow hospitals to better manage care collaboration, patient throughput and satisfaction.	Cognizant Consulting, Industry Perspectives, Providers & Health Systems, Patient Engagement
A better way to automate around your batch schedule: introducing the Advanced Batch Framework	2:00 PM	The Advanced Batch Framework is a batch schedule "wrapper" that allows you to automate repeated manual tasks such as cleaning up logs, moving files, sending email notifications and initiating "next steps." This new product from Optimization Software Products includes a monitoring portal for real-time status checks and all of the bells and whistles you will need to better manage the surround efforts of your batch schedule (applicable to both QNXT™ and Facets®).	Digital Operations, TriZetto® Facets®, TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting
BPaaS adoption serves as a catalyst for effective decision-making, providing real-time data insights	2:00 PM	With so much data and complex processes involved in claims administration operations, it is a challenge to see everything in one place. See how proper visual data insights can help you get a complete view of your data and operations.	Cognizant® Healthcare Business Process-as-a Service (BPaaS) solution
Business value realization (BVR) as your digital transformation north star	2:00 PM	Healthcare organizations must embrace change to meet the demands of new industry regulations, competitors and consumer expectations. Yet large digital modernization projects often go over budget and under deliver. On average, for every \$1Bn invested in large digital projects, organizations waste \$166M. This session will discuss how to launch and lead a successful program that aids in developing, tracking and managing value.	Cognizant Consulting, Industry Perspectives, Strategy & Optimization
Choose your own adventure: get involved with Bionic Community	2:00 PM	Learn how to get expert support from your peers, crowdsource best practices and find new inspiration. Network with other clients and get rewarded for actively participating in Bionic Community. This session includes an overview of Bionic Community and a deep dive into the its features and enhancements- demonstrating how to search, raise queries and get support for and answers to your questions and issues on TriZetto® products. Bionic Community connects the TriZetto® Product Documentation Wiki, defect details and release updates, making them all available in on one platform in one click. Join this session to learn about our very first Bionic Community Leader Award and the winner for 2021.	Product Support, Consulting, Strategy & Optimization
Discovering how member incentives fit into whole-person care	2:00 PM	Understand how incentives play a key role as a part of whole-person care. Learn how our member incentive solution, Value-Based Benefits (VBB), can lead to the transformation of member behavior.	TriZetto® Value-Based Benefits (VBB) Solution
Enabling a digital experience with TriZetto® core platforms	2:00 PM	This session will focus on digital integration patterns and leveraging cloud-native services for better customer experience and business outcomes	TriZetto® Facets®, Government & Quality Solutions, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting, TriZetto® QiLink™, TriZetto® QNXT™
Facets® client success stories: key features for business success	2:00 PM	Hear how several Cognizant TriZetto clients are achieving success with Facets®. Learn how BCBS of Louisiana utilizes claim-to-UM matching and how Moda Health utilizes "never effective member" to improve business operations. In addition United Healthcare will share their plans to use new CARC/RARC enhancements to optimize business outcomes.	Client Success, TriZetto® Facets®
Health Alliance Plan's implementation of Facets® Federated Authentication with Ping Identity	2:00 PM	This session will detail the early adopter implementation of Facets® Federated Authentication with the OIDC compliant Ping Identity platform, providing Health Alliance Plan's users with an easy way to log into Facets as well as simpler and faster user access controls for Health Alliance Plan's security teams.	Client Success, TriZetto® Facets®

Modernizing upgrades and the IT experience in QNXT™	2:00 PM	Learn about the latest enhancements to the installation experience, including how packages enable our clients to set up a configurable and repeatable automation that can accelerate upgrade and hotfix installations.	TriZetto® QNXT™
NetworX Modeler® and NetworX Modeler® Analytics client experience: Excellus Health Plan and HAP	2:00 PM	Discover how to efficiently navigate the provider contracting value chain by leveraging NetworX Modeler® to analyze financial impacts during contracting and provide an automated solution to engage NetworX Pricer® for contract administration with Excellus Health Plan, Inc. and Health Alliance Plan of Michigan.	Client Success, TriZetto® NetworX Suite®
QicLink™ technical session	2:00 PM	This session will focus on the new QicLink™ TriZetto® Communication System (TCS) integration for QicLink™ letter output. Discussion will center on TCS overview of system requirements, QicLink integration points and TCS database names. We will also discuss upcoming QicLink™ technology changes for 2022/2023, QicLink™ regulatory technical changes and QicLink™ database information for current and future releases. We will wrap up with Q&A discussion.	Product Support, Consulting, Strategy & Optimization, TriZetto® QicLink™
QNXT™ partners: developing a checklist for success	2:00 PM	This session will focus on improving communication and productivity with the use of QNXT™ strategic partners. Learn how to leverage our strategic partners to make your life easier with QNXT™ integrations. You can be the expert when it comes to QNXT™ partners for your organization!	TriZetto® QNXT™
Shaping the SaaS experience with the TriZetto® Digital Platform	2:00 PM	Meet our technical product manager and learn how Cognizant is leveraging Microsoft Azure tools and capabilities to create an optimized SaaS experience for clients using any of our TriZetto® Connected Health Solutions.	TriZetto® Connected Health Solutions
Wellmark/Cognizant Benefits Center of Excellence: benefit delivery model	2:00 PM	This session will explore the partnership between Wellmark and Cognizant and the development of a successful outcomes model for annual benefit management in Facets®.	Client Success, Digital Operations, TriZetto® Facets®
Business-driven payer/provider digital transformation	4:00 PM	Healthcare, driven by policy, consumer behavior, technology and business model evolution, is simultaneously getting unbundled and rebundled. Payers have moved beyond traditional insurance products and are vertically integrated to deliver healthcare services. Health systems are moving beyond traditional spaces of care to providing integrated care at home and other settings. VC-funded digital startups are unbundling healthcare but providing omnimodal care in variety of service lines such as senior care, primary care, women's health, etc. The upside of this innovation is improved patient experience and engagement, whereas the downside of this innovation is further fragmentation of care and health data. In this session we will discuss how health systems and health plans can provide an integrated experience through platforms and ecosystems.	Cognizant Consulting, Industry Perspectives, Payer-Provider Collaboration
Cigna's real-time business automation in the cloud	4:00 PM	Learn how Cigna has achieved real-time business process automation using the Facets® Open Access Solution to manage operations across claims, provider, enrollment, accruals, etc. on their cloud-based Facets® instance.	Client Success, TriZetto® Facets®
Data quality is the key to strong operational outcomes	4:00 PM	Is your health plan struggling with poor operational outcomes with providers, members or claims? This session may be for you. We will discuss indicators of poor data quality, indicators of good data quality and opportunities to help identify and report areas of improvement.	TriZetto® Facets®, TriZetto® QNXT™
Don't have FOMO (fear of missing out) on QicLink™ features	4:00 PM	Is your organization missing out on features that can help you operate as efficiently as possible? We will be highlighting some new, newer and established functionality that can help with that. This session includes EXP/reinsurance policy year enhancement, QicLink letter processing integration with TCS, ISA, check select and customer service modifications, medical pre-estimate solution, 834/enrollment integration and NPELOAD. Join us for a sight-seeing tour to learn more about how your organization can benefit.	Product Support, Consulting, Strategy & Optimization, TriZetto® QicLink™
Facets® configuration, data management and the cloud	4:00 PM	The world looks a bit different from the cloud-and if you are headed there, you are doing so because you like the view. Hear how the TriZetto® Facets® Configuration Migration Utility is changing to adapt to the cloud deployment model. This session will include a case study and roadmap of the product's evolution to meet the demands of an automation-driven architecture.	Digital Operations, TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting
Gaining a competitive advantage by achieving business outcomes	4:00 PM	In today's challenging and competitive healthcare landscape, it is more important than ever for business leaders to make better informed decisions. It is easy for companies to get off track due to competing priorities and day-to-day issues, and lose sight of the big picture. The focus needs to shift to the outcomes that can be achieved in support of business operations and strategic goals. Cognizant is well-positioned to support our customers in defining and achieving outcomes through services and software adoption. We are excited to share the variety of ways Healthcare Product Consulting is helping our customers achieve its definition of success and deliver outcomes for the organization. - TriZetto® HealthCheck Optimization Services - TriZetto® Performance Benchmarks - Value Engineering - Consulting-as-a-Service	TriZetto® Facets®, TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, TriZetto® QNXT™

Harness the power of AI and machine learning (ML) using Facets® Insights	4:00 PM	Learn how Facets® Insights utilizes AI and machine learning, based on your plan's unique data set, to support your business operations. You will hear about existing models such as the Facets® Transaction Analytics, future models such as Provider Match, and will get ideas for how your plan can expand use of Insights to meet your business needs.	TriZetto® Facets®
Increased operational efficiency in QNXT™ using NetworX Pricer®: a success story with El Paso Health	4:00 PM	In this session El Paso Health, a QNXT™ client, will share how they leveraged NetworX Pricer® with QNXT™ to increase efficiencies, support regulatory compliance and enable complex payment methodologies.	Client Success, TriZetto® NetworX Suite®, TriZetto® QNXT™
Leveraging the latest CareAdvance™ enhancements	4:00 PM	In this session, we will provide a deep dive and demo on the latest CareAdvance™ enhancements. Participants will be invited to share how these enhancements fit your care management goals. This session is ideal for optimizing your upgrade plans.	Care Management Solutions
QNXT™ tips & tricks	4:00 PM	Join QNXT™ product experts for the renowned tips & tricks event to discover how to get the most out of your application - making your users happier and your days smoother and easier!	TriZetto® QNXT™
Resolve barriers to sourcing interoperability data and mitigate integration challenges	4:00 PM	In this session, we will discuss data needs to meet the requirements for the Interoperability and Patient Access API, Provider Directory and Payer-to-Payer Data Exchange requirements. We will focus on systems of records (SoR) data location and data format; challenges with data translation to FHIR standards; validating to FHIR standards and integrating to FHIR servers.	TriZetto® Connected Health Solutions, Interoperability, Product Support, Consulting, Strategy & Optimization
Strategic automation: delivering real results with TriZetto® Robotic Process Automation	4:00 PM	Automation in healthcare is expansive and includes a vast array of capabilities, technologies and applications. So, where do you start? And how do you ensure a positive ROI? At HPA, we deliver automation solutions that take out complex, manual processes prone to error and rework and deliver more accurate and reliable outcomes supporting your most important business objectives at scale. With TriZetto® Facets® and QNXT™ platforms, you can enable automation for a number of common processes and tasks. TriZetto® Robotic Process Automation – powered by HPA enhances and extends those capabilities. We bring our healthcare experience, automation Center of Excellence and technology platform to your operations, speeding automation implementation and processing to improve outcomes that deliver reduced rework and staffing expenses and help lower your TCO. Join us to learn how to complement and expand your core platform with advanced automation through strategic assessments, thoughtful process prioritization, SaaS delivery that scales to meet your demand and the acceleration of business-critical processes like claims and utilization management, provider maintenance and enrollment.	TriZetto® Facets®, TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, TriZetto® QNXT™
The next best thing: building industry knowledge with healthcare foundations	3:30 PM	Is your workforce prepared with knowledge of the healthcare industry? Do you need to attract a ready workforce in U.S. healthcare and empower them to succeed? With access to a library of self-paced, interactive, engaging, digital learning modules your organization will gain the knowledge needed to be successful.	Learning Services, Client Success
TriZetto Elements®: RAaML, advanced clinical indicator-driven machine learning for risk adjustment	4:00 PM	Please join us for an innovative and informative session on risk adjustment, including a live demo of RAaML. We will discuss the role of social determinants of health (SDOH) in risk adjustment and best practices for risk adjustment data validation (RADV)/Office of Inspector General (OIG) compliance. We will also witness the AI/machine learning journey of TriZetto® Risk Adjustment Manager and how it will help you to: - cover your entire population with reduced overheads - improve chart review efficiency - ensure RADV and OIG compliance - achieve a higher acceptance rate and reduce provider abrasion Seeing is believing! Don't miss this session and live demo of RAaML.	Government & Quality Solutions
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Case studies in test data management processes	12:30 PM	Different plans, different needs, different approaches. We will explore some different approaches in creating data to support efforts conducted in non-production environments. Each will be real-life and implemented solutions, discussing roadblocks, advantages, disadvantages, outcomes and future plans.	Digital Operations, TriZetto® Connected Health Solutions, TriZetto® Optimization Software Products, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting
ClaimsExchange® as your automated re- pricing service (option 4)	12:30 PM	This session will introduce the core-agnostic TriZetto® ClaimsExchange automated claims re-pricing engine, showing how we can streamline your re-pricing processes, save time and reduce costs. Meet our team of re-pricing solution experts and let them explain how the service can save you by supporting your QicLink™, QNXT™, Facets® and NetworX™ Suite re-pricing needs.	ClaimsExchange®, TriZetto® QicLink™, TriZetto® QNXT™

Digital services to improve TriZetto® core product outcomes	12:30 PM	Join this interactive session to discuss what digital services and the outcomes to focus on to improve your TriZetto® core products. Cognizant Digital Center of Excellence leaders will discuss the key outcomes and services to focus on to ensure successful operations and agility when it comes to TriZetto® core claims processing products.	Digital Operations, TriZetto® Facets®, Product Support, Consulting, Strategy & Optimization, TriZetto® QNXT™
Effective Cost Management - Strategies to control administrative spend across the health system	12:30 PM	With rising costs, staffing shortages and additional regulatory burdens, identifying opportunities to outsource and automate administrative processes can provide significant cost savings. Learn how.	Cognizant Consulting, Industry Perspectives, Providers & Health Systems, Patient Engagement
Future-proofing platform rollouts through business-led modernization	12:30 PM	Most platform selection and implementation efforts today focus on fitting platform features to existing business processes. This practice results in an "old experience" on a new platform and platforms being purchased to solve yesterday's problems. In this session, we will explore best practices for taking a business-led approach to modernizing technology platforms.	Cognizant Consulting, Product Support, Consulting, Strategy & Optimization, Providers & Health Systems, Technology, Architecture & IT Services and Consulting, Revenue Cycle Management, Product Support, Consulting, Strategy & Optimization, Technology, Architecture & IT Services and Consulting
Genius bar: NetworX product support	12:30 PM	Please join our product support team for an interactive session that will enhance your ability to navigate and troubleshoot your top issues and concerns. We will guide you through resolution of issues brought to the session as well as some submitted through our community portal. You won't want to miss this one!	TriZetto® NetworX Suite®, Product Support, Consulting, Strategy & Optimization
Implementing No Surprise Act (NSA) capabilities in QNXT™, in partnership with Cox HealthPlans	12:30 PM	Learn how Cox HealthPlans has operationalized No Surprise Act (NSA) regulation. Also hear about the product roadmap for surprise billing, continuity of care and Advance Explanation of Benefits (AEOBs).	Client Success, TriZetto® QNXT™, Regulatory Priorities
Interoperability: what's next?	12:30 PM	Join us for a deep dive into where we have been and what is next for interoperability. We will discuss what is next from a regulatory perspective and how it impacts the evolution of our solution's features and functionality.	TriZetto® Connected Health Solutions
Knowing what rewards motivate members leads to success in driving healthier member behavior	12:30 PM	People say that money talks, but does it motivate? It does-but incentives (money) become powerful only if the individual places importance on the reward. Learn key pointers on how you can drive member behavior change with a well-designed incentive program, powered by our partnership between Value-Based Benefits Solution (VBB) and InComm Healthcare Payments.	TriZetto® Value-Based Benefits (VBB) Solution
New pricing automation solutions in QNXT™ with NetworX	12:30 PM	Be a part of an engaging discussion about the integration of NetworX Pricer®, NetworX Modeler® and NetworX Payment Bundling Administration with QNXT™. Discussion will include enhancements plus scenarios demonstrating interface flexibility.	TriZetto® NetworX Suite®, TriZetto® QNXT™
QHealth Console: real-time representation of QNXT™ data	12:30 PM	Expanding business value, optimizing costs and reducing risk through digital transformation relies on the data and analytical insights provided to leaders. In this session, you will learn about a services-created QHealth Console that can provide a real-time representation of QNXT™ data.	Cognizant Consulting, Product Support, Consulting, Strategy & Optimization, TriZetto® QNXT™
QicLink™ client user meeting: it's all about YOU!	12:30 PM	ALL QICLINK USERS WELCOME! Join us for an interactive session with updates from our QicLink™ User Group subcommittees and other interesting hot topics. Whether you're new to QicLink™ or you've participated in the QicLink™ User Group for years, this is your opportunity to offer input on the product while you meet and network with other QicLink™ clients.	Client Success, Product Support, Consulting, Strategy & Optimization, TriZetto® QicLink™, Regulatory Priorities, User Groups
TriZetto® ClaimSphere®: data warehousing and machine learning for HEDIS® measures and Star Ratings	12:30 PM	2021-22 is a transition year for the NCQA® with the set of initiatives championed under the Future of HEDIS program resulting in a schedule change for annual upgrades. This schedule change had created challenges to product advancements due to back-to-back HEDIS® certifications, quality measure proliferation across state Medicaid programs and the lack of alignment between NCQA and state Medicaid measure upgrades. In spite of these external forces, the TriZetto® ClaimSphere® product team has published its intention to advance its Quality Insight Engine with a focus on data, AI-powered analytics, API-based data exchange and SaaS enablement. We will provide a sneak peek into our upcoming product advancements in this show and tell session.	Government & Quality Solutions
TriZetto® Engage Cost Estimator in action	12:30 PM	See a demonstration of our new Engage Cost Estimator solution and learn how it provides your members with the self-service cost lookup they are expecting.	TriZetto® Connected Health Solutions
What's new with the Optum/NetworX interface	12:30 PM	Learn about the new interface NetworX introduced for Optum's EASYGROUP product. Attend this session and learn about the Prospective Payment System options available with Optum and NetworX and how the new single service makes upgrades more efficient and streamlined.	TriZetto® NetworX Suite®

Best practices toward adopting web Facets®, a client-led session with BCBSNC	3:30 PM	BCBS of North Carolina will share its approach to implementing web Facets®, including claims inquiry and other web applications. Attend this session to learn best practices you can use as you perform similar analyses.	Client Success, TriZetto® Facets®
Beta testing of a provider credentialing solution	3:30 PM	Provider credentialing can be cumbersome. Are you in the market for a credentialing solution? We have designed a beta version of Cognizant's TriZetto® TruProvider® Credentialing Solution and are seeking 1-3 clients to volunteer to beta test the beta version and provide feedback. Come learn about the beta program and see a demonstration of the beta version of the TriZetto® TruProvider® Credentialing Solution.	TriZetto® TruProvider® Credentialing Beta Program
Care Solutions: CareAdvance™ Subcommittee User Group	3:30 PM	Join our CareAdvance User Group forum for an open exchange of ideas, information and experiences. Discover how other plans are handling certain tasks and provide feedback and ideas on product enhancements you would like to see in the product.	Care Management Solutions, Client Success, User Groups
Developing a connector solution in real-time (part II)	3:30 PM	Join Cyd Roberts, Engage Product Manager and Matt Giovonizzi, SaaS Delivery, to see the results of their crowd-sourced consumer solution leveraging the interoperability and connector capabilities of the TriZetto® Digital Platform. This is final part of two-part session.	TriZetto® Connected Health Solutions
Embrace a cloud native operating model for Blue Card Modernization	3:30 PM	Blue Card Modernization is a major upcoming transformation within the Blues ecosystem. The initiatives forces the Blues to think outside the box and embrace a Cloud native operating model. The implications of this change is significant for IT as well as business. While there are many unknowns, Cognizant thinks that this presents a unique opportunity for the Blues to streamline their operating model as it relates to other Blues. In this session, Cognizant would discuss the principles to embrace the Cloud based model for Blue Card operations while minimizing overall program risk and optimizing the investments.	Cognizant Consulting, TriZetto® Facets®, Industry Perspectives, Product Support, Consulting, Strategy & Optimization
Multi-department collaboration through BPaaS model leading to positive business outcomes	3:30 PM	Driving outcomes through collaboration in a Business Process-as-a-Service (BPaaS) environment. Learn about the latest collaboration practices adopted by Cognizant's Healthcare BPaaS solution team to facilitate multi-department collaboration between the health plan and their customers to ensure outcomes are delivered.	Cognizant® Healthcare Business Process-as-a-Service (BPaaS) solution
NetworX Payment Bundling Administration (PBA) best practices	3:30 PM	Please join us for an engaging discussion on PBA to learn leading practices from Cognizant Healthcare Business Consulting.	TriZetto® NetworX Suite®, Product Support, Consulting, Strategy & Optimization
NetworX Pricer® best practices and techniques	3:30 PM	This session will provide a review of some challenging configuration scenarios and ways to handle them in NetworX Pricer®. We will discuss interesting rate sheet configuration scenarios, best practices and examples of unique ways to use the qualifiers and calculations in NetworX.	TriZetto® NetworX Suite®
QicLink™ meet & greet gala - Las Vegas style!	3:30 PM	Here's the deal...shake, rattle and roll on into the interactive QicLink™ meet & greet gala - Las Vegas style. Bring your poker face and good luck charm for some fun, networking and QicLink™ knowledge challenges with our team. Make sure you are camera ready (optional), and join us to see if Lady Luck is on your side.	TriZetto® QicLink™
Senior care: payers, providers and the strategies of digital health companies	3:30 PM	Seniors (persons over the age of 65) currently represent approximately 16% of the U.S. population—and their numbers are surging. In fact, according to the 2017 U.S. Census Bureau projections, one in every five residents in the U.S will reach retirement age by 2030. The healthcare needs of this population are significantly different from others, as seniors are more likely to have one or more chronic conditions, require more acute care and often need care for neurological conditions such as Alzheimer's disease. Adding to the complexity of this growing issues is the additional need for mental health support to combat loneliness. In this session, we will explore digital health strategies that payers, providers can adopt to address this "silver tsunami."	Care Management Solutions, Cognizant Consulting, Industry Perspectives, Payer-Provider Collaboration
The QNXT™ enhancement submission process; best practices for Qusers hackathons!	3:30 PM	In this session you'll learn about the Qusers enhancement submission process and new tools like our ideas portal, that help our community collaborate on defining new product features and influencing the overall roadmap. We'll also cover the Qusers Hackathon and Developer conference events that create experiences for end users that show quick results from ideation to delivery in QNXT.	TriZetto® QNXT™
The state of customer success 2022	3:30 PM	Customer success continues to be a focus across all industries and lines of business. And we know that our customers—YOU—are also developing customer success departments. The TriZetto Customer Success Team has doubled in the past year and we have new initiatives and programs for 2022 that we are excited to share with you. We are focused on all things "customer," including product usage, outcomes and value to meet your strategic goals, customer pain points and what we are doing well to emulate across the business. As we expand to take customer feedback data to the next level, we want to share with you the importance and value placed on the input you provide. Customer feedback is the backbone for change, so we want to partner with you to ensure your voice is heard and align on objectives for the ultimate goal of mutual success.	Care Management Solutions, Client Success, TriZetto® Facets®, Government & Quality Solutions, Product Support, Consulting, Strategy & Optimization, TriZetto® QNXT™

TriZetto® ClaimSphere®: digital quality measurement for HEDIS® and ECDS Reporting, a client session	3:30 PM	<p>The NCCA's Future of HEDIS® program focuses on utilizing HEDIS® data to inform care decisions and moving from quality measurement to quality improvement. In this session, we will discuss how TriZetto® ClaimSphere® is aligning with FHIR® standards and cloud technologies like containers and OpenID Connect (OIDC) to build our next-generation Digital Quality Measurement (DQM) engine. The session will also include information on how we are accelerating the knowledge discovery process by integrating an AI-powered analytical engine with the DQM engine to improve user experience.</p>	Client Success, Government & Quality Solutions
Turning patient financial experience into a competitive advantage	3:30 PM	<p>As enrollment in high deductible health plans continues to climb, patients' payments are becoming a bigger portion of provider revenue. This session will discuss how providers can deliver exceptional end-to-end patient financial experience, enhance patient satisfaction and build patient loyalty, resulting in increased revenue and market share.</p>	Client Success, Industry Perspectives, Providers & Health Systems, Patient Engagement, Strategy & Optimization
What's new and what's next with HPA	3:30 PM	<p>TriZetto® Robotic Process Automation—powered by HPA, is the native RPA solution for Facets® and QNXT™. With a direct tie-in to the two core systems and a strategic alignment with the TriZetto® portfolio, we deliver enhanced capabilities ensuring that your automation meets the unique need of your business and technology in the most efficient manner possible. Now our customers have even more access to automation and improve outcomes through our robot marketplace and self-service portal, aiding you in understanding the progress of specific robots and expanding the impact of automation from within your core platform. Our SaaS delivery model lets your automation solutions keep up with your demand, helping you respond quickly to changes in staffing or an unexpected influx of activity. During this session, our technical and healthcare industry leaders will share what's next, including: Robot marketplace and self-service portal demo SaaS delivery and pricing Automation assessment overview HPA's automation roadmap review We're making it easier than ever to automate business-critical processes. Join us to learn how you can get started and be well-positioned to deliver more accurate process outcomes to help lower your administrative costs.</p>	TriZetto® Facets®, TriZetto® Robotic Process Automation—Powered by HPA (TriZetto® RPA)